More value with a high-performing health system

The American Medical Group Association (AMGA), a leading national medical trade association, has established a standard definition for a high-performing health system that can help all of us better evaluate providers for quality and efficiency. A high-performing health system that excels in preventive care, offers superior care coordination, and provides proactive management of chronic conditions can help ensure a healthier, more productive workforce.

Group Health Medical Centers meets all of the AMGA criteria for a high-performing health system. Here’s how we meet the mark in each category.

**EFFICIENT PROVISION OF SERVICES**
- Medical home model improves health outcomes while lowering total cost of care*
- Highest-ranked medical group, Washington Health Alliance 2015 Community Checkup
- One of only 14 medical groups in the country to receive the American Medical Group Association’s Acclaim Award

**ORGANIZED SYSTEM OF CARE**
- Patients followed by care team across a range of care settings
- Partnerships with select care delivery systems
- Physicians involved in Group Health Cooperative administration
- Care coordination for patients in ER situations, strategic use of hospitalists, and embedded care management

**QUALITY MEASUREMENT AND IMPROVEMENT ACTIVITIES**
- Physician-led preventive and wellness care
- Authors and early practitioners of the Chronic Care Model
- Up-to-date evidence for best care protocols and guidelines provided at point of care
- Patient satisfaction surveys administered continually

**CARE COORDINATION**
- Care team members work as part of a collaborative, multi-specialty team
- NCQA-recognized, patient-centered medical home
- Patients involved in shared decision making

**USE OF INFORMATION TECHNOLOGY AND EVIDENCE-BASED MEDICINE**
- Shared electronic medical records
- Patients can e-mail providers at no cost
- Targeted populations tracked in patient registries
- eValue® 2014 highest performance for pharmaceutical management

**COMPENSATION PRACTICES**
- Physicians paid by salary
- Physicians not incented on volume or traditional fee-for-service care
- Incentives based on quality achievement

**ACCOUNTABILITY**
- Group Health Physicians leaders and Group Health Cooperative management jointly accountable for regulatory and financial outcomes and efficient provision of services

For a more detailed description of the AMGA criteria for a high-performing health system, visit amga.org.

*Health Affairs, May 2010
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